

To: The Honorable Mayor and City Council

From: Ricardo Castillo, IT Director *Ricardo Castillo*

Date: December 13<sup>th</sup>, 2016

RE: A RESOLUTION OF THE MAYOR AND CITY COUNCIL OF THE CITY OF NORTH MIAMI, FLORIDA, AUTHORIZING THE CITY MANAGER AND THE CITY ATTORNEY TO NEGOTIATE AND EXECUTE A RENEWAL AGREEMENT BETWEEN THE CITY OF NORTH MIAMI AND TYLER TECHNOLOGIES, INC., TO CONTINUE TO PROVIDE THE CITY WITH SERVICES TO THE ENTERPRISE WIDE SOFTWARE SYSTEM; PROVIDING FOR AN EFFECTIVE DATE AND FOR ALL OTHER PURPOSES.

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**RECOMMENDATION**

Staff is recommending that the Mayor and Council authorize the City Manager to execute a maintenance agreement with Tyler Technologies, Inc. for the City's EDEN System and Time and Attendance ExecuTime software system in the amount not to exceed \$281,000 for the current fiscal year period.

**BACKGROUND**

RFP 13-05-06 was solicited in May, 2006 and awarded to Tyler Technologies to provide the City with the EDEN Enterprise Resource Planning (ERP) software system. That initial contract has expired; however, ongoing maintenance is required. EDEN integrates the City's internal and external management information across the entire organization; therefore, it is imperative that the system is updated and maintained as needed. In addition, City amended the Tyler Technologies Contract to include Biometric Time and Attendance System ExecuTime, which is now owned by Tyler Technologies.

This request is for maintenance services on a yearly basis not to exceed \$281,000 for this fiscal year. The funding for this maintenance agreement is from the general fund and has been budgeted in the 2016-2017 budget year.

**Attachments**

Resolution  
Invoices

**RESOLUTION NO. \_\_\_\_\_**

**A RESOLUTION OF THE MAYOR AND CITY COUNCIL OF THE CITY OF NORTH MIAMI, FLORIDA, AUTHORIZING THE CITY MANAGER AND THE CITY ATTORNEY TO NEGOTIATE AND EXECUTE A RENEWAL AGREEMENT BETWEEN THE CITY OF NORTH MIAMI AND TYLER TECHNOLOGIES, INC., TO CONTINUE TO PROVIDE THE CITY WITH SERVICES TO THE ENTERPRISE WIDE SOFTWARE SYSTEM AND THE BIOMETRIC TIME AND ATTENDANCE SYSTEM; PROVIDING FOR AN EFFECTIVE DATE AND FOR ALL OTHER PURPOSES.**

**WHEREAS**, the City of North Miami, Florida (“City”) and Tyler Technologies, Inc. entered into an agreement to provide the enterprise wide software for the City for an initial term of one (1) year commencing September 29, 2006 (“Agreement”); and

**WHEREAS**, pursuant to Section C, Subsection 2 of the Agreement, the City had four (4) one-year renewal options to extend the Agreement beyond the one-year initial term period; and

**WHEREAS**, after exhausting all four (4) options to renew the Agreement, the City entered into a renewal to the Agreement for an additional five (5) year term with the option to renew on a yearly basis as authorized by Resolution No. R-2012-24; and

**WHEREAS**, it is imperative that maintenance is provided as needed to the enterprise wide software system as well as the biometric time and attendance system; and

**WHEREAS**, the City desires the continued provision of enterprise wide software and biometric time and attendance services from Tyler Technologies, Inc., for an additional one (1) year term, at a cost not to exceed Two Hundred Eighty-One Thousand and no/100 Dollars (\$281,000.00); and

**WHEREAS**, City Administration respectfully requests that the Mayor and City Council authorize the City Manager and City Attorney to negotiate and execute a renewal of the Agreement in order to extend the provision of said services.

**NOW, THEREFORE, BE IT DULY RESOLVED BY THE MAYOR AND CITY COUNCIL OF THE CITY OF NORTH MIAMI, FLORIDA:**

**Section 1. Authority of City Manager.** The Mayor and City Council of the City of North Miami, Florida, hereby authorize the City Manager and City Attorney to negotiate and execute a Renewal Agreement between the City of North Miami and Tyler Technologies, Inc., to continue to provide the City with services to the enterprise wide software system and the biometric time and attendance system.

**Section 2. Effective Date.** This Resolution shall be effective upon adoption.

**PASSED AND ADOPTED** by a \_\_\_\_\_ vote of the Mayor and City Council of the City of North Miami, Florida, this \_\_\_ day of \_\_\_\_\_, 2016.

\_\_\_\_\_  
DR. SMITH JOSEPH  
MAYOR

ATTEST:

\_\_\_\_\_  
MICHAEL A. ETIENNE, ESQ.  
CITY CLERK

APPROVED AS TO FORM  
AND LEGAL SUFFICIENCY:

\_\_\_\_\_  
JEFF P. H. CAZEAU, ESQ.  
CITY ATTORNEY

SPONSORED BY: CITY ADMINISTRATION

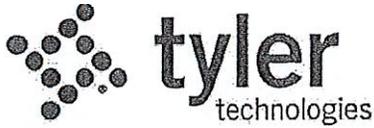
Moved by: \_\_\_\_\_

Seconded by: \_\_\_\_\_

**Vote:**

Mayor Smith Joseph, D.O., Pharm. D.  
Vice Mayor Alix Desulme  
Councilman Scott Galvin  
Councilwoman Carol Keys, Esq.  
Councilman Philippe Bien-Aime

\_\_\_\_\_ (Yes) \_\_\_\_\_ (No)  
\_\_\_\_\_ (Yes) \_\_\_\_\_ (No)  
\_\_\_\_\_ (Yes) \_\_\_\_\_ (No)  
\_\_\_\_\_ (Yes) \_\_\_\_\_ (No)  
\_\_\_\_\_ (Yes) \_\_\_\_\_ (No)



**Remittance:**  
 Tyler Technologies, Inc.  
 (FEIN 75-2303920)  
 P.O. Box 203556  
 Dallas, TX 75320-3556

# Invoice

Invoice No	Date	Page
045-174065	10/31/2016	1 of 1

Empowering people who serve the public®

**Questions:**

Tyler Technologies - ERP & Schools  
 Phone: 1-800-772-2260 Press 2, then 1  
 Fax: 1-866-673-3274  
 Email: ar@tylertech.com



Bill To: City of North Miami  
 Attn: Accounts Payable  
 776 NE 125th St  
 North Miami, FL 33161

11  
 AB

Ship To: City of North Miami  
 Attn: Accounts Payable  
 776 NE 125th St  
 North Miami, FL 33161

Customer No.	Ord No	PO Number	Currency	Terms	Due Date
5226	79060		USD	NET30	11/30/2016

Date	Description	Units	Rate	Extended Price
	Year 1 Monthly Access Fee (9% on October 1, 2016)	1	2,063.00	2,063.00
	ExecuTime Hardware Fees (80% on October 1, 2016)	1	73,304.00	73,304.00
	ExecuTime Hardware Shipping Fee (100% on October 1, 2016)	1	525.00	525.00
	ExecuTime Hardware 7% Interest Fees on the remaining ExecuTime Hardware Fees (100% on October 1, 2016)	1	5,131.28	5,131.28

**RECEIVED**  
 NOV 15 2016  
 CITY OF NORTH MIAMI  
 ACCOUNTS PAYABLE

Comments: ExecuTime Amendment

<p><b>**ATTENTION**</b>          Order your checks and forms from          Tyler Business Forms at 877-749-2090 or          tylerbusinessforms.com to guarantee          100% compliance with your software.</p>	Subtotal	81,023.28
	Sales Tax	0.00
	Invoice Total	81,023.28



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 Tyler Technologies, Inc.  
 (FEIN 75-2303920)  
 P.O. Box 203556  
 Dallas, TX 75320-3556

# Invoice

Invoice No	Date	Page
045-174263	10/31/2016	1 of 1

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 Fax: 1-866-673-3274  
 Email: ar@tylertech.com



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 North Miami, FL 33161

17  
 =/A/B

Ship To: City of North Miami  
 Attn: Accounts Payable  
 776 NE 125th St  
 North Miami, FL 33161

Customer No.	Ord No	PO Number	Currency	Terms	Due Date
5226	85694		USD	NET30	11/30/2016

Date	Description	Units	Rate	Extended Price
	Executime - Time & Attendance License (Up to 500 employees)	1	26,500.00	26,500.00
	Executime - Time & Attendance Mobile Access License	1	5,075.00	5,075.00
	Executime - Advanced Scheduling License (Up to 150 employees)	1	16,565.00	16,565.00
	Executime - Advanced Scheduling Mobile Access Module License	1	3,975.00	3,975.00

**RECEIVED**  
 NOV 15 2016  
 CITY OF NORTH MIAMI  
 ACCOUNTS PAYABLE

Comments: LICENSE FEES DUE UPON EXECUTION

**\*\*ATTENTION\*\***  
 Order your checks and forms from  
 Tyler Business Forms at 877-749-2090 or  
 tylerbusinessforms.com to guarantee  
 100% compliance with your software.

Subtotal	52,115.00
Sales Tax	0.00
Invoice Total	52,115.00



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 Tyler Technologies, Inc.  
 (FEIN 75-2303920)  
 P.O. Box 203556  
 Dallas, TX 75320-3556

**THIS IS NOT AN INVOICE  
 PROFORMA**

Company	Order No.	Date	Page
045	84739	09/30/2016	1 of 4

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 776 NE 125th St  
 North Miami, FL 33161

Ship To: City of North Miami  
 Attn: Accounts Payable  
 776 NE 125th St  
 North Miami, FL 33161

Customer Grp/No.	Customer PO#	Payment Terms	Currency Code	Ship Via	Salesperson Cd
1 5226		Net 30	USD	MISC	

No. Item/ Description/ Comments	Drop Ship	# Users	Quantity	U/M	Unit Price	Disc %	Total Cost
35 EDEGSUPPASM Support Plus	No	1	1	EA	7,750.00	.00	7,750.00
Contract No.: NORTH MIAMI, CITY OF							
4 Renewal: EDEGCMGT501 Contract Management Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	1,640.02	.00	1,640.02
5 Renewal: EDEGCREG501 Cash Register Interface Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	1,968.02	.00	1,968.02
6 Renewal: EDEGCURQ501 Customer Request Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	2,624.05	.00	2,624.05
7 Renewal: EDEGDICT501 Data Dictionaries Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	1,366.69	.00	1,366.69
8 Renewal: EDEGDSRV501 Disaster Recovery Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	23,263.96	.00	23,263.96
9 Renewal: EDEGFORM501 Forms Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	5,412.09	.00	5,412.09
10 Renewal: EDEGFXAS501 Fixed Assets Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	2,624.05	.00	2,624.05
11 Renewal: EDEGGAPG501 GL/AP/PG Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	6,560.09	.00	6,560.09



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045	84739	09/30/2016	2 of 4

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No. Item/	Description/	Comments	Drop Ship	# Users	Quantity	U/M	Unit Price	Disc %	Total Cost
12	Renewal: EDEGGASB501 GASB Support		No	1	1	EA	2,186.69	.00	2,186.69
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
13	Renewal: EDEGHHL501 Handhelds Support		No	1	1	EA	1,093.35	.00	1,093.35
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
14	Renewal: EDEGHRIS501 Human Resources Support		No	1	1	EA	3,280.05	.00	3,280.05
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
15	Renewal: EDEGLICS501 Licensing Support		No	1	1	EA	3,936.04	.00	3,936.04
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
16	Renewal: EDEGPARC501 Parcel Manager Support		No	1	1	EA	1,093.35	.00	1,093.35
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
17	Renewal: EDEGPAYR501 Payroll Support		No	1	1	EA	8,746.79	.00	8,746.79
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
18	Renewal: EDEGPERM501 Permits & Inspections Support		No	1	1	EA	7,653.44	.00	7,653.44
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
19	Renewal: EDEGPOSB501 Position Budgeting Support		No	1	1	EA	1,093.35	.00	1,093.35
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
20	Renewal: EDEGPROJ501 Project Accounting Support		No	1	1	EA	4,592.07	.00	4,592.07
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
21	Renewal: EDEGREQU501 Requisitions Support		No	1	1	EA	655.99	.00	655.99
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
1	Renewal: EDEGAREC501 Accounts Receivable Support		No	1	1	EA	2,624.05	.00	2,624.05
Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months									
2	Renewal: EDEGATRK501 Applicant Tracking Support		No	1	1	EA	1,640.02	.00	1,640.02



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045	84739	09/30/2016	3 of 4

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<b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>							
3 Renewal: EDEGCASS501 CASS Support <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	390.50	.00	390.50
22 Renewal: EDEGSPAS501 Special Assessment Support <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	1,640.02	.00	1,640.02
23 Renewal: EDEGSTPK501 State Package Support <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	1,366.69	.00	1,366.69
24 Renewal: EDEGTOPS501 Tyler Output Processing Support <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	2,186.69	.00	2,186.69
25 Renewal: EDEGUTBL501 Utility Billing Support <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	8,746.79	.00	8,746.79
26 Renewal: EDETCOR4501 CORE Cashiering Support - 4 Stations (Original contract 5 - reduced to 4) <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	10,660.18	.00	10,660.18
27 Renewal: EDETCRPT501 Crystal Reports <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	2,733.30	.00	2,733.30
28 Renewal: EDEWHRIS501 Human Resources Support Web <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	1,093.35	.00	1,093.35
29 Renewal: EDEWLICS501 Licensing Support Web <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	1,093.35	.00	1,093.35
30 Renewal: EDEWPERM501 Permits & Inspections Support Web <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	2,186.69	.00	2,186.69
31 Renewal: EDEWUTBL501 Utility Billing Support Web <b>Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months</b>	No	1	1	EA	2,186.69	.00	2,186.69



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No. Item/ Description/ Comments	Drop Ship	# Users	Quantity	U/M	Unit Price	Disc %	Total Cost
32 Renewal: EDEGABUD501 Advanced Budgeting Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	4,685.80	.00	4,685.80
33 Renewal: EDEGREAL501 Real-Time Cashiering Support Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	1,057.08	.00	1,057.08
34 Renewal: EDEGTRANSPORTAL Tyler Transparency Portal SaaS Maintenance Plan: ; Start: 01/01/2017, End: 12/31/2017; Term: 12 months	No	1	1	EA	15,502.50	.00	15,502.50 ①

09/30/2016

Does not include any applicable taxes

Order Total: **147,333.79**

We would like to continue on the current maintenance plan

- Our Purchase Order is enclosed
- Our Purchase Order is \_\_\_\_\_.
- Purchase Order is not required to be invoiced

**AN INVOICE WILL BE SENT AFTER CONFIRMATION OF ORDER**

Comments: